



Motivational Interviewing:

Client Engagement,
Focusing Conversations,
and Evoking Change (3 CEU)



Presented by Crystal Bennett, LMSW

Learn how motivational interviewing can be interwoven into other approaches to enhance good social work practice.

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COURSE OBJECTIVES

- Describe Motivational Interviewing and how it works
- Explain the use of OARS for effective client engagement
- Identify Thomas Gordon's 12 roadblocks to effective communication
- Identify implementation techniques to provide hope and confidence through the stages of change
- Recognize signals of discord & rolling with resistance
- Explain 10 strategies for evoking change talk

NASW MEMBER:

\$20

NONMEMBER:

\$40

**03.25
2023**

**9 AM - 12 PM PT
VIRTUAL**